



## Malla Reddy Engineering College and Management Sciences

(Approved by AICTE, New Delhi and Affiliated to JNTU, Hyderabad)

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Date:15.09.2020

### OFFICE OF THE PRINCIPAL

F.NO.: VCE/PrincipalOffice/Circular/2020-2021/September/005

### Grievance and Redressal Mechanism

Vide AICTE notification F.NO. 37-3/Legal/2012 dated 25.05.2012, in order to address the grievances of the students the institute has a well-defined Two level grievance and redressal mechanism. At first level MREM has established grievance and redressal committee as per the guidelines laid by the apex bodies chaired by **Dr. P.V.V SATYAN NARAYANA RAJU**, Associate Professor of Department of Humanities & Sciences to address and resolve grievances any aggravated student at the institution level. In case of the student feels that, the issue is not resolved, the candidate may approach the Ombudsperson appointed by the Affiliating University (i.e., JNTUH), which is second level to address.

The details of the OMBUDSPERSON nominated by the University :

1. Name : **Dr.JAGANNATH JETTY**
2. Designation : Professor of Geology (Retired) Osmania University
3. Email : ombudsperson@jntuh.ac.in
4. Photograph :



**Copy to:**  
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**Principal**

(Dr.CNV. Sridhar)